

Modernizing a FinTech Leader's ID Verification and Fraud Prevention System



ABOUT THE CLIENT

Our client is a global leader in the fintech space that provides financial data and analytics to empower institutions, government agencies, companies, and employers to make critical decisions with confidence. Their ability to provide up-to-date financial data is central to their service offering and customer experience strategy.

Challenge

Our client had to transition from their legacy tech to a more modern solution so they could lay the groundwork for an organization-wide cloud deployment initiative. They were struggling with building out the capabilities to facilitate a migration to Amazon Web Services (AWS).

1800%

Accelerated Record Loading Speed

1/day

Processing of Member Change Information Forms, Previously 2/week

Solution

Evergreen deployed a scrum team to replatform their technology and get it ready for the AWS transition.

To set the stage for smooth cloud migration, we provided support for new builds of SOAP APIs for their ID Verification and Fraud Prevention lines of business.

The team was led by a dedicated Program Manager on the Evergreen side and an onsite Product Owner, Technical Lead, and Scrum Master.

We also established daily scrum standups, a program management system, a performance management system, monthly business reviews, and quarterly planning meetings. These processes kept the team moving forward and ensured we hit our deliverables in sync with the client's objectives.

By the end of the engagement, Evergreen accelerated the client's record loading speed by 1800% (360 minutes to 20 minutes), enabling daily processing of Member Change Information Forms (previously twice/week).