

# Evergreen Helps a Government Contractor Hire Hundreds of Shelter Support Workers



## ABOUT THE CLIENT

Our client is a leading federal contractor with operations around the world as they support defense, intelligence, and federal civilian customers.

Across a wide portfolio, they drive innovative solutions to assist and promote the broader family of Native and disadvantaged small businesses and constantly seek to contribute to meaningful causes.

## Challenge

Our client needed to hire hundreds of youth care workers, case managers, case aides, educators, and more, while also performing all the essential background and clearance checks. Not only did all of this have to be done well—it needed to be done quickly and efficiently.

### Why Speed Was Essential in This Project

In 2020, there was a significant increase in parents sending their children across the U.S.-Mexico border so they could connect with family living in the U.S.

Our client was awarded a project by the federal government to provide case management to the unaccompanied minors crossing the border.

## Solution

### Managing the Hiring Process Seamlessly

Along with hiring all the needed specialists, our team oversaw a comprehensive onboarding process including T2 clearance, auditing multiple forms, and checking that an approval to work was in place for each hire.

### Streamlining Workflows

To ensure the team was performing at its highest level, we created an attendance incentive program and implemented a tool to simplify the clock in/out process. This streamlined the overall timesheet workflow.

While the project was meant to last only six months, we partnered with this client for more than three years.

1,255

Placements Made in One Month

98%

Attendance from the Team

4%

Turnover in Team Members